

EVER- GOTESCO RESOURCES AND HOLDINGS, INC.

CUSTOMER WELFARE POLICY

It is the Company's policy to protect the interest of its customers and/or clients, promote their general welfare, and establish standards of conduct for business and industry.

The customers are encouraged to provide feedback to be able to learn what they really want and to suitably provide for their needs. The Company aims for an open channel of communication with its customers and clients so it may handle customers' complaints promptly and effectively.